



zombal.com

Scientific Outsourcing

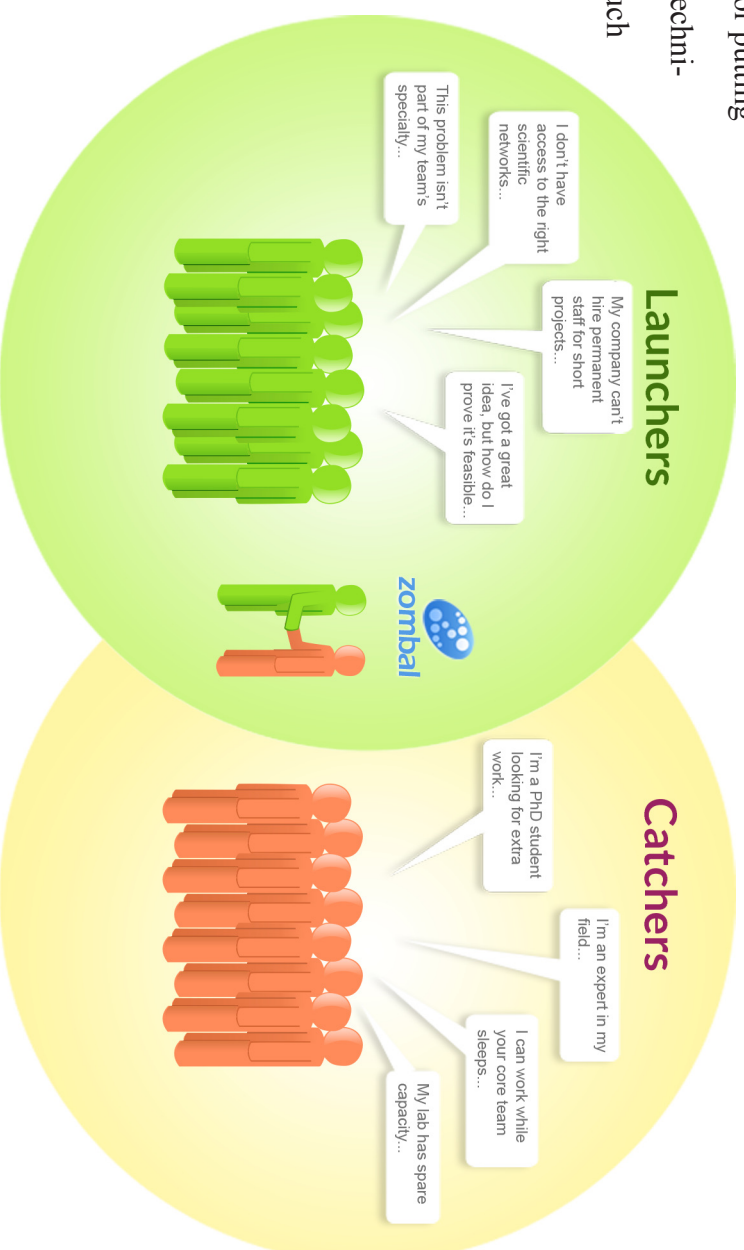
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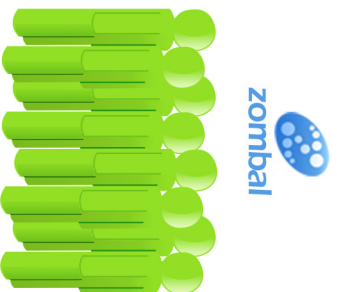
How we can help you

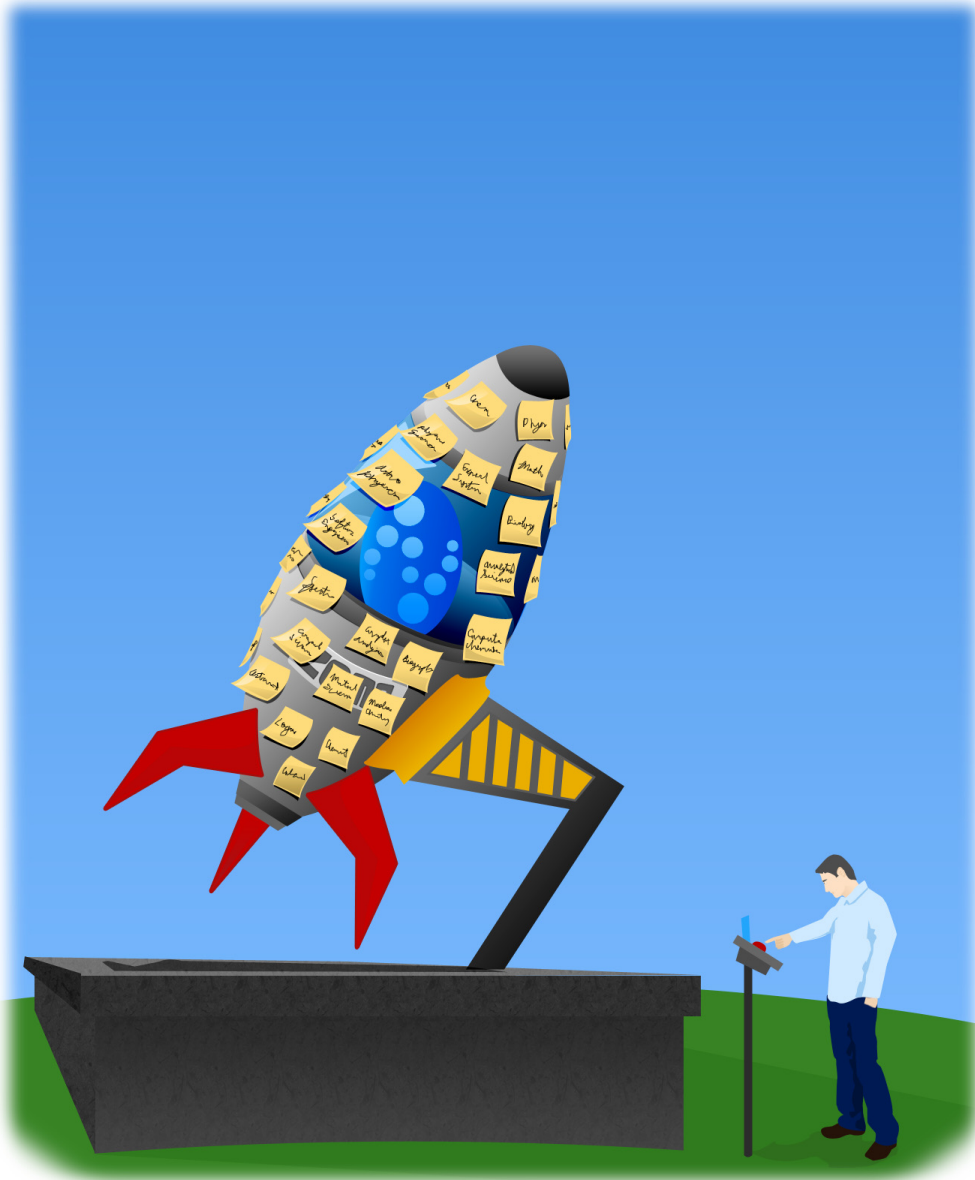
Introduction

Zombal is a web-based service for putting people with needs in scientific, technical, and industrial research in touch with people who may be able to assist them. Members of the system will submit tasks or questions (otherwise known as zombs) that other members can bid on if they have the required expertise.



I have extra work for students or freelancers.





How do I submit a request for work?

To submit your request for work, you'll need to register on the site. Registration is free and easy and only takes a few moments.

Once you've registered an account, you can post a request outlining the work that you require.

On the site, this request for work is known as launching a Zomb. The Zomb should include a topic, description, and bid amount (an approximate amount that you're willing to pay). You should also attach appropriate labels (descriptors) to your work so that people can easily find them.

Topic i **1**

Intent i **2**

Plans i
[Manage My Plans](#) **3**
 Astrophysics
 Chemical Engineering
 Genetic Sequencing
 Prototypes

Labels i + **4**
[Manage labels](#)

Description i **5**

File i **6**
[Remove](#) prototype.pdf

Bid i **7**

Immediate i I would like my zomb to launch immediately after submitting this form **8**









Expiry Period i **9**

Add Zomb

- 1** The Topic describes what your zomb is about in a few words. It should be brief and informative.
- 2** The primary kind of work involved for people completing your zomb.
- 3** Plans allow you to group together zombs that are similar to one another. They aren't mandatory but are useful keeping similar zombs grouped together.
- 4** Labels will allow other members to find your zombs! Pick labels that apply to your topic or create your own.
- 5** Give a more detailed description about the task involved. This will allow other members to know whether they have the skillset required before they bid on your zomb.
- 6** If you have extra information that you'd like bidders to receive, you can attach files to your zomb.
- 7** The approximate number of credits that you're willing to spend on the zomb. Bidding members can bid a higher or lower amount than what you're willing to pay.
- 8** You can delay the launch of your zomb if you're not ready for bidders yet.
- 9** The amount of time before your zomb will expire. Members will not be able to search for or bid on your zomb when it has expired. Expiry time is calculated from when the zomb is launched.


How do I hire a candidate?


Once you've launched your request, candidates ('catchers') will submit applications to you if they're interested in performing the work. Their application will include a cover letter and a bid amount (how much they're willing to work for). Prior to catchers sending through a cover letter, they may ask for clarification regarding your posting. This clarification is conducted in a publicly viewable Q & A session so that all other catchers may see answers to questions.

Bidding Catchers (2) Show			
Catcher	Message	Action	Bid Amount
 Jason Cover Letter The company I work for develops several components of genetic sequencing machines for companies in China. I'm able to access most of the equipment in my own time and am willing to create a prototype of what you're asking w... show more		 	Q 10000
 JohnSmith Cover Letter Hello, I have been involved in the research and manufacture of Ion Torrent's Printer-sized personal genome machine over the last year. I would like some further clarifications on the prototype document you've includ... show more		 	Q 15000

If you're not receiving many applicants once you've launched your Zomb, you may consider inviting desirable catchers to place a bid on the work. You can use the member search on the site to browse members' profiles that have skills relevant to the job posting and invite them to bid on your Zomb.

Zombal Space Profile



Jason
 Sydney, Australia
 Timezone: GMT+8
 Member since: 2011-02-21 13:07:55
 Average Feedback
5.0 

[Invite to my Zomb](#)

Biography

Recent Zomb Feedback & History (1)

Zomb	Launcher	Rating	Comment
Plant species in the Sahara	tren	5.0	Jason delivered outstanding results. He went above and beyond the initial requirements and found interesting information that I hadn't even considered. He was always available, gave daily reports and well referenced work. I highly recommend working with him.

Awards Showcase

Interviewing catchers can be done through the site, or if preferred, via emails, instant messaging or phone calls. Catchers will not be able to message you directly until you've contacted them first. Once you've found a catcher that you wish to hire, you'll need to have a positive balance in your account equal to or greater than the agreed upon bid amount.

After you hire a candidate, you can either close the listing or leave it open to accept more catchers.

What guarantees do I have that the research will be done?

Credit Suspension

Once a candidate is hired, the number of credits agreed upon to be paid out on completion is “suspended”; neither party can access these funds. This protects both parties while the work is in progress.

Work completion

If the freelancer (“catcher”) believes they’ve completed the work, they submit it to the launcher. If the launcher is satisfied with the results, they mark the Zomb as completed, and arrange to transfer 100% of the agreed-upon payment.

If the launcher is not satisfied with the work submitted, they’ll try to resolve the issues directly with the catcher. If both parties agree that useful work was submitted, but it was not to the standard that was expected, a partial payment can be agreed upon.

Arbitration

If there is a dispute about the quality of the work delivered and parties aren’t able to reach a resolution they can file for arbitration. Arbitration will cost both parties a small fee and the arbitrator will request to see the work submitted and hear arguments from both parties. They will reach a conclusion about the percentage payment that the launcher must pay the catcher. The percentage payment will range from 0-100% of the agreed upon amount. The arbitrator’s decision is final. Arbitration is set at 10% of the agreed upon bid at a minimum of 10 credits and a maximum of 100 credits.

1. Either party submits a request for arbitration
2. The other party agrees that arbitration is needed and is willing to pay the arbitration fee.
3. The arbitrator reads the Zomb’s description and contacts both parties.

4. The arbitrator queries both parties about aspects of the work. The arbitrator then decides how much of the work has been completed and the percentage of the original agreed bid that will be paid out, or that no payments should be made.
5. If the arbitrator rules there is to be a payment, credits are transferred from the launcher to the catcher. The Zomb is closed and feedback can be submitted.

You are going to end the assignment for Jason

To end assignment please choose one:

- The assignment was completed successfully, I'm ready to payout.
- The assignment was not completed, but I'm ready to payout.
- The assignment was not completed and I cannot reach an agreement with the catcher.

I cannot reach an agreement with the catcher.

If this is the case you will have to enter arbitration and dispute resolution in order to resolve this issue.

[Continue](#)

I cannot reach an agreement with the catcher.

You will have to enter mediation and dispute resolution in order to resolve this issue.

[Request arbitration](#)

The launcher wants to pay less than 100% of the agreed upon bid amount. If you do not agree to this, you must enter an arbitration request.

The amount that the launcher wants to pay: 8Q, that is 80% of the agreed upon bid of 10Q. [Agree to get <100%](#)

How can I be certain that it's actual researchers doing the work and the work performed is accurate?

This is a contentious issue on all outsourcing sites. Ensuring quality of work stems from several features on the site:

Profile: Biography, Experience, and Feedback

Read each applicant's cover letter and profile page. Make sure their experience is relevant for the task at hand. Past feedback is very helpful, based upon the catcher's previous work you can see how they were rated and any comments applicable to work they've conducted.

Interview process

Ensure you've included a detailed description about what the job's about. Make sure you're both aware of expected time-frames and the level of detail required for the work to be considered completed successfully.

Testing

If you have a large task that needs to be conducted, it may be worth breaking it down into smaller tasks and starting catchers on one of them to test their skills. If their work quality is good, you can rehire them for further work.

Multiple hiring

You can validate that the results you're receiving are correct by employing several people to perform the same task alongside one another. Each time you hire a candidate, you're given the choice about whether or not you want to close the position. If you keep it open, you can continue hiring more catchers at any time.

What if the work involves sensitive information?

Part of the hiring process is the option to enforce the catcher to sign a non-disclosure agreement (NDA). The NDA is a legal contract between at two parties that outlines confidential material, knowledge, or information that the parties wish to share with one another for certain purposes, but wish to restrict access to by third parties.

Hire Catcher

No Agreement Required Hire Choose this option if Jason is NOT required to sign an NDA to begin working on this Zomb.	Agreement Required Hire Choose this option if Jason is required to sign an NDA to begin working on this Zomb.
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My Inbox

JaneWatson 2011-02-21 13:55:57
Attachment [NDA.pdf](#)

Hello John,
Thanks for your interest in the position. Before I go into more detail about the prototype, please sign and return the attached NDA.
Hope to talk to you soon, Jane

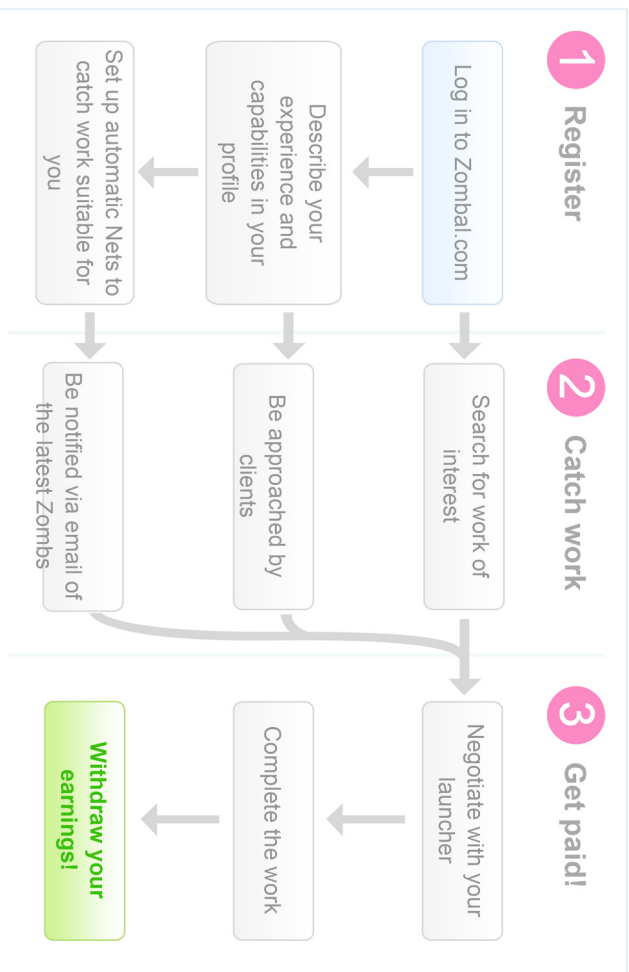
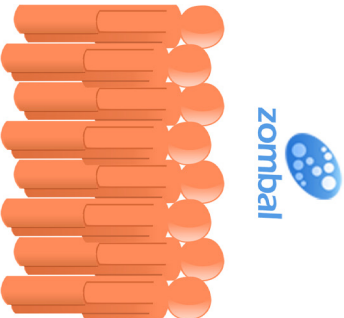
JohnSmith 2011-02-21 13:56:37
Attachment [NDA.pdf](#)

Hi Jane,
Attached is the signed NDA. If you could return the counter-signed copy for my reference it would be much appreciated.

Message: Hi John,
Can we please arrange a skype conference to discuss the details of the project further? My skype name is Jane.Watson, I'm available 9am-7pm +8GMT Monday to Friday.

Attachment:

I'm a student or freelancer looking for work.









How do I find work?

You can find work on the site by utilising the site search, browsing through all Zomb listings, or by getting invited to complete Zombs based upon your profile and experience.

After you register an account you can setup a net which will filter work available based on your expertise. You'll receive daily emails of new work in your field. For example, you can setup a net with the labels of "Astrophysics" or "Optics" and you'll receive daily emails about new work in both of these areas.

Zombal Listings

Zombs Available	Current Bid
<p> What is the angle between the planes of the solar system and of the Galaxy?</p> <p>Information and sources are wanted on the angle between the planes of our solar system and of our Galaxy. The plane of the solar system is reckoned as the average plane of matter circling the Sun, it can be taken as the plane of the centre of the Sun and of Jupiter in two positions, a quarter Jupiter-year apart. Similarly, the plane of the Galaxy can be reckoned as the plane bisecting the galactic disc which has half the galaxy's matter above it, and half below. It would also be of interest to know how far away the Sun is from this disc. (ZBL#121)</p> <p>astrophysics</p>	<p> 50</p>
<p> Mass of various particles in the Solar Wind</p> <p>If 'Solar Wind' relates to particles (as opposed to radiation) received by the Earth from the Sun (including those gathered in by the Earth's magnetosphere), what is the number and mass of each sort of particle (electron, proton, alpha, ?neutron, other) received per day?</p> <p>astrophysics solar astronomy solar wind</p>	<p> 200</p>
<p> Wanted, information on dispersion of red-shift data from distant galactic objects</p>	<p> 300</p>

Filter

Search:

Min bid

Max bid

Min launcher feedback

Labels [astronomy](#)

Intent

- Calculation
- Design
- Experiment
- Question
- Research
- Manufacturing

How do I get paid to conduct work for clients?

Once you've found Zombs that you're interested in applying for, you submit a cover letter and a bid that you're willing to complete the work for to the person that has posted the work. However, you cannot message the launcher through the system until they've responded to you. You can request clarifications on what the work entails, which will be publicly viewable Q&A format.

Settings

Account Information

Personal Information

First Name

Last Name

Login Credentials

Email: luke_johnsberg@gmail.com

Username: demalexx

[Change Password](#)

[Change secret question/answer](#)

Billing Information

✓ Verified method

PayPal

Email

✗ Remove Method

✓ Verified method

((((((moneybookers.com

Email

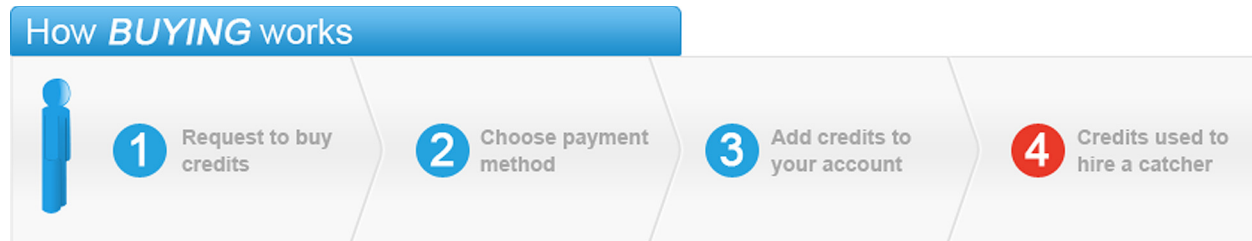
✗ Remove Method

[+ Add new PayPal method](#)

How do payments work?

Buying Credits

Work on the site is paid for with credits. Launchers must purchase credits prior to hiring a “catcher”/freelancer. Credits can be purchased using credit card, Paypal or Google checkout. Each credit on the site is worth 1 US dollar. If you buy 100 credits, it will cost you \$100 USD.



Paying for Work

All work is paid for at a fixed price rather than an hourly rate. The amount to be paid out is negotiated during the interview phase prior to the catcher/freelancer being hired.

When work has been completed and both parties have come to an agreement upon the amount to be paid, credits will be transferred from the launcher’s account to the catcher’s account. You can keep track of anything to do with your credits through your financial history.

Finances

Transaction History [Download CSV](#)

Sender	Recipient	Date	Type	Status	Amount	Comment
tren	Jason	2011-02-21 14:05:08	Work payment sent	Completed	-100	Payment for provider_zomb 47

Total: Q 4900

Available Funds

Available **Q 4900**

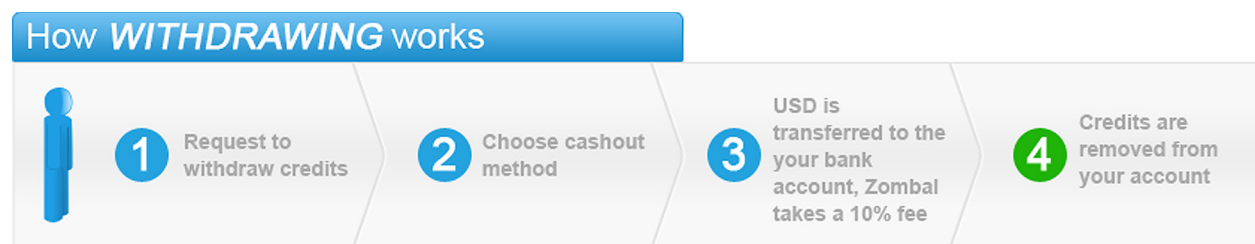
Suspended **Q 0**

[Withdraw](#) [Edit Payment Methods](#)

This helps you track your transaction history
When making a withdrawal, Zombal deducts 10% of the total amount as a service fee. For example, if you're withdrawing 100Q, you will receive 90 USD in your account.

Cashing out

Once you've accumulated credits on the site you can cash them out for real money. You must have a Paypal account to transfer the cash into. When cashing out credits you will receive 1 US Dollar for 1 credit less a 10% service fee (credits must be cashed out in multiples of 10). For example, if you cash out 100 credits, you will receive \$90 USD in your Paypal account (\$100 less 10%).





**For further information or general enquiries, please
email: info@zombal.com**

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